

## SCOTTISH HOSPITALS INQUIRY

### Bundle of documents for Oral hearings commencing from 19 August 2024 in relation to the Queen Elizabeth University Hospital and the Royal Hospital for Children, Glasgow

## Bundle 24 - Documents referred to in the Expert Report by Allan Bennett regarding Cryptococcus, and Supporting Documentation

## Volume 2

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The terms of that restriction order are published on the Inquiry website.



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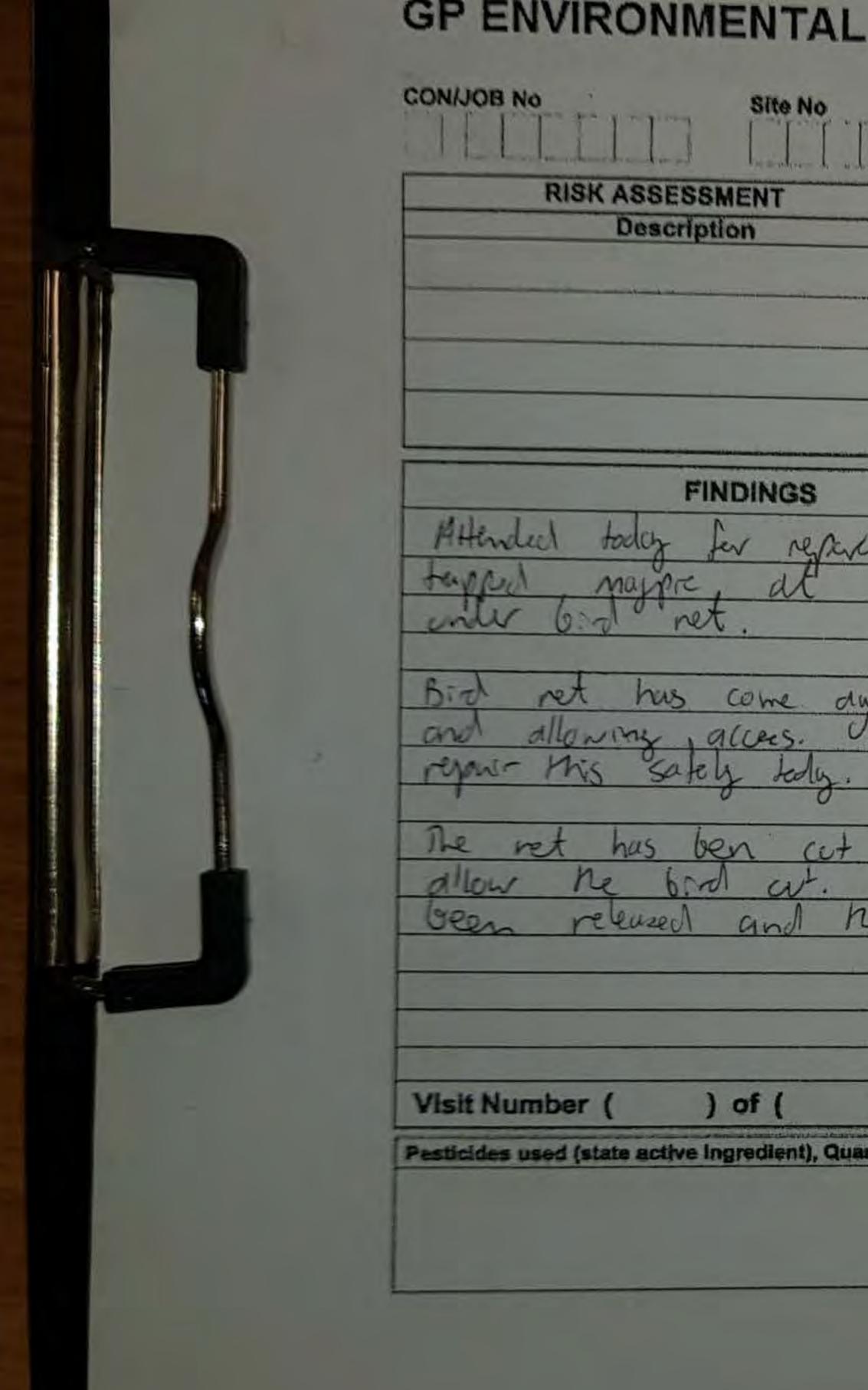
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Environmental

Pest Control, Hygiene & Industrial Cleaning

Customer	NHS Greater Glasgow and Clyde	Site Address	QEUH, 1345 Govan Road, Glasgow, G51 4TF
Works Requested by	Sharon Johnstone	Area of Works	Bird Exclusion Works
Contact Number		Site Contact	Sharon Johnstone
Date	20.05.2019	Site Contact Number	
Email	Sharon.Johnstone	GP Surveyor	Allan Bryden

### <u>Ref:- Pigeon Fouling Build-Up removal plus Installation of Pigeon Exclusion Netting</u> to the Level 6 South and East Elevation Balconies – Institute of Neurological Sciences, QEUH, Glasgow.

Dear Sharon,

### Quick Quote

Further to my recent site inspections I confirm our recommendations and price to provide the above noted works.

### A. Survey/Recommendations

### 1. Survey

Following the installation of bird repellent netting to the Level 6 Balcony (West Elevation) feral pigeon are now using the balconies at the East and South Elevations.

A similar amount of bird fouling, nesting materials and general associated detritus is present on both balconies with lesser house flies breeding within the fouling in significant numbers.

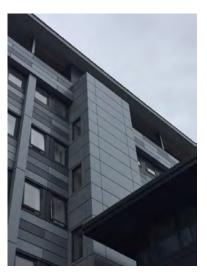
See photographs of areas noted above:-





GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507





### 2. <u>Recommendations</u>

- GP Environmental recommend the deep clean and sanitisation of the entire contaminated balcony areas.
   The bird fouling and associated detritus would be treated with a biocidal solution then uplifted and removed from site in secure receptacles for appropriate disposal.
- Following the deep clean and sanitisation works we also recommend the installation of nonobtrusive bird repellent netting along the frontage of the balcony to deny birds further access.

A fully comprehensive set of RAMS and Programme of Works would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on **excercise**.

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd

PS .. A separate quotation will be provided to address the pigeon issue (raised by Stacey Murray) at the top of the front stairwell at Level 5.

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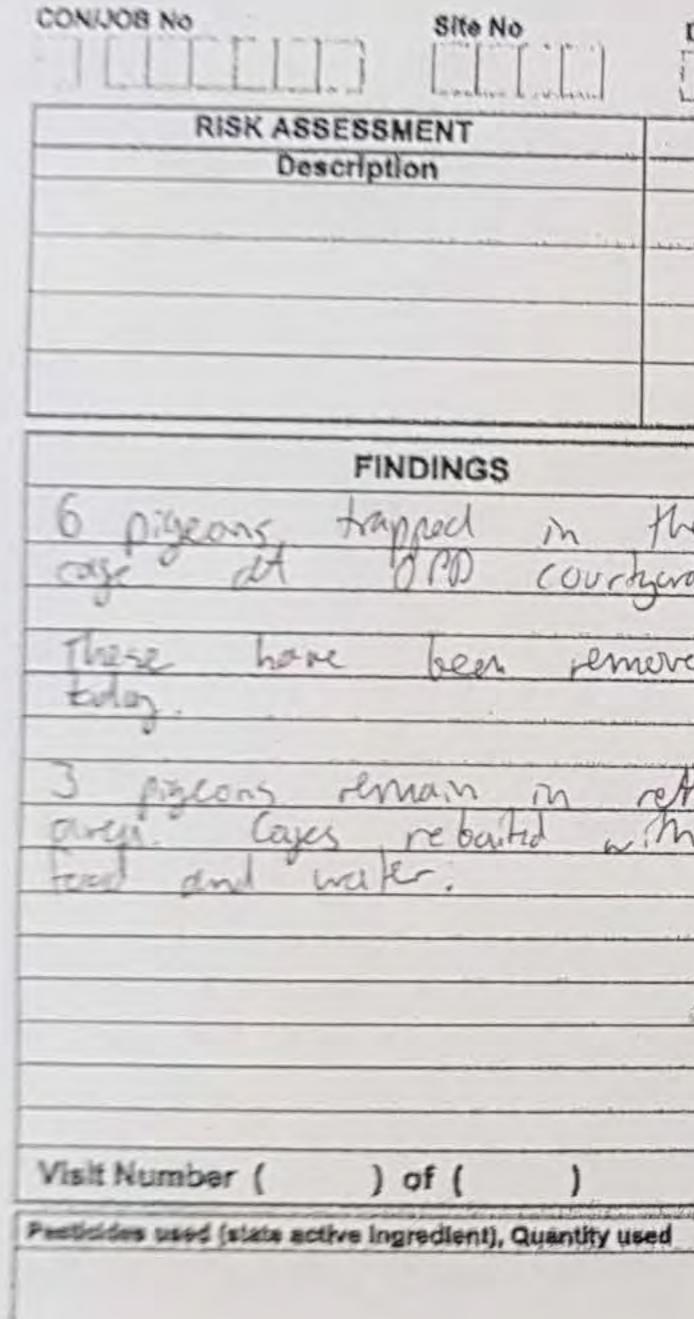
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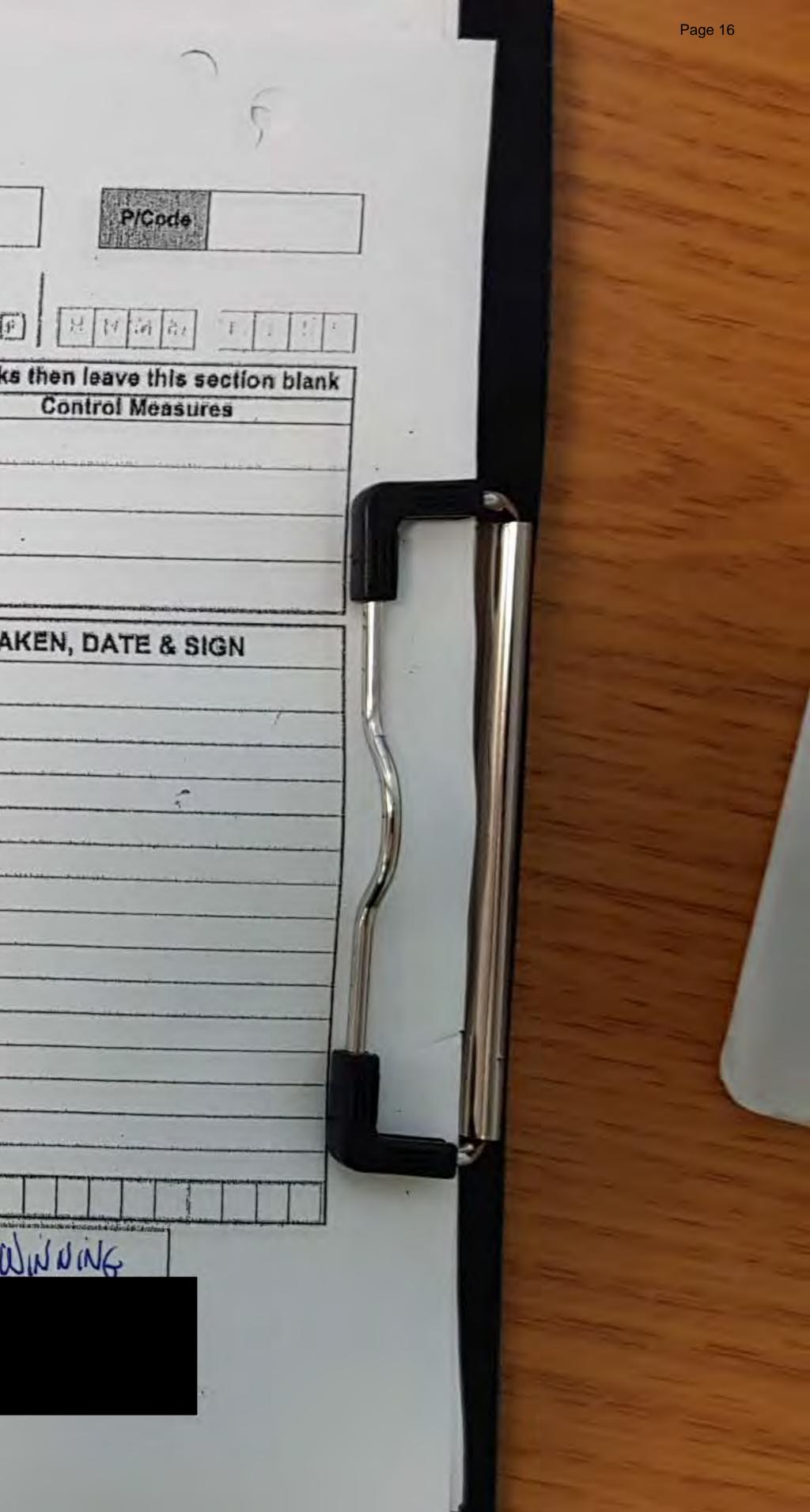
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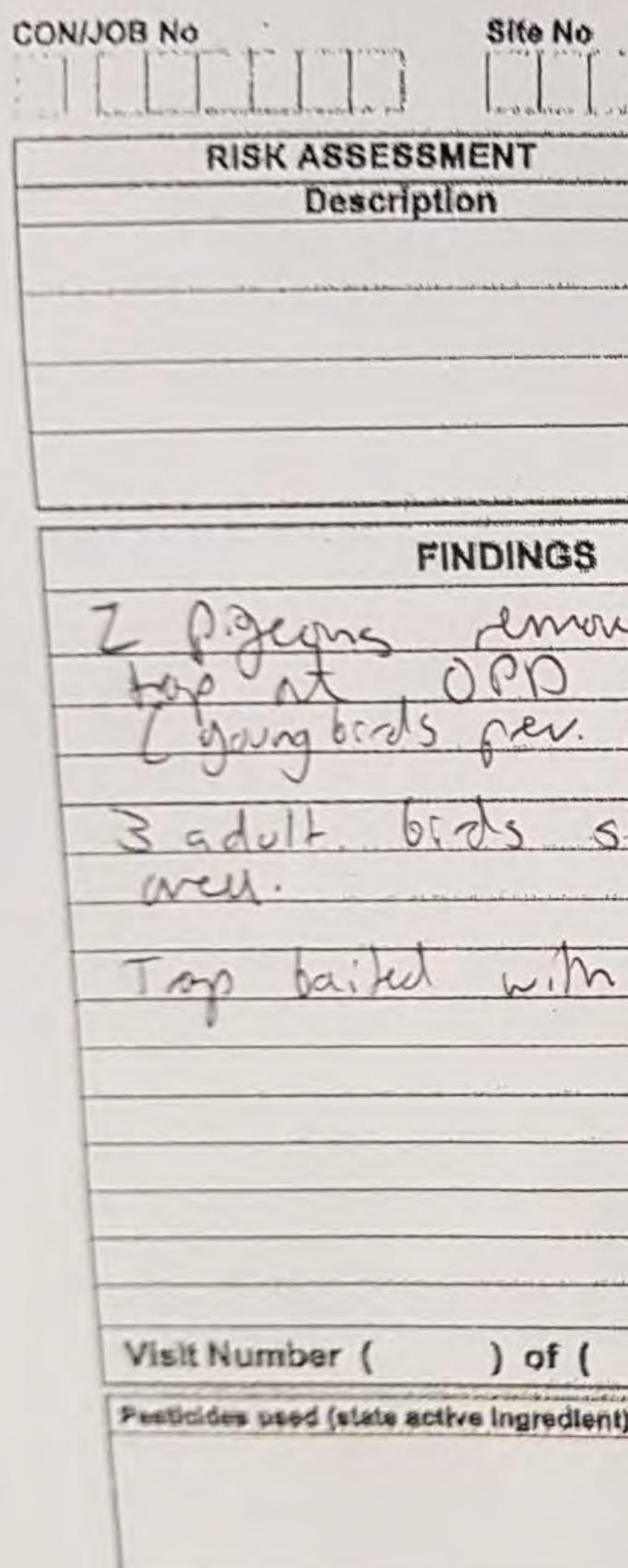
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## Environmental

### Pest Control, Hygiene & Industrial Cleaning

Customer	NHS Greater Glasgow and Clyde	Site Address	QEUH, 1345 Govan Road, Glasgow, G51 4TF
Works Requested by	David MacDonald	Area of Works	Bird Clean
Contact Number		Site Contact	David MacDonald
Date	09.07.2019	Site Contact Number	
Email	David.Macdonald	GP Surveyor	Allan Bryden

### Ref:- ED Courtyard Pigeon Fouling Build up, removal and sanitisation – QEUH, Glasgow.

Dear David,

Further to our site inspection I confirm our recommendations and fee for the above noted works.

### WORKS

- To remove bird fouling accumulation on window sills, ledges and cobbles.
- To sanitise the area of contamination following the removal of fouling.
- Investigate and eliminate roosting area as part of original netting works (FOC).
- Remove all waste from for appropriate disposal following this Environmental Clean.

Fully comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

### <u>FEE</u>

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on **excercise**.

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd

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GP ENVIRONMENTAL SERV	ICE REPORT		Site QEUL	4	P/Code
CON/JOB No Site No	Date 300510	Cell Typ			
RISK ASSESSMENT		onsider all risk		t of any works. If there Who can be Harm	are no risks then leave this section bla
Description TRAPPING PROGRAM	Hazard		Risk	Who can be Harm	ed Control Measures
IN QEUH					
FINDINGS		REC	OMMENDATIONS	A(	CTIONS TAKEN, DATE & SIGN
26/8 - TRAPS BAITED A	ND CLOSE	Ð			
27/8 - 8 BIRDS - TRAPS REBAITE	n				
28/8 - 10 BIRDS - TRAPS RE-BAITE					
29/8 - 9 BIRDS - TRAPS RE-BAITED	)				
30/8 - 11 BIRDS -TRAPS OPENED					
TOTAL - 38					a de la companya de l
Visit Number ( ) of ( )				SUMMAR	
Peaticides used (state active ingredient), Quantity u	sed	TECHNICIAN SHORT NAME	MHAMIL	PRINT	
r		SIGNED BY TECHNICIAN		SIGNED FOR CUSTOMER	
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O DESTINY ENABURG Alrecte - Innertionaut - | www.destinywireless.co.uk

TC: 3375 XXX XXX

GP ENVIRONMENTAL SERVI	CE REPORT		Sha QEUI	4	P/Code
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RISK ASSESSMENT		nsider all risk			re no risks then leave this section blank
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06/09 - 11 BIRDS - TRUAPS OPENED					
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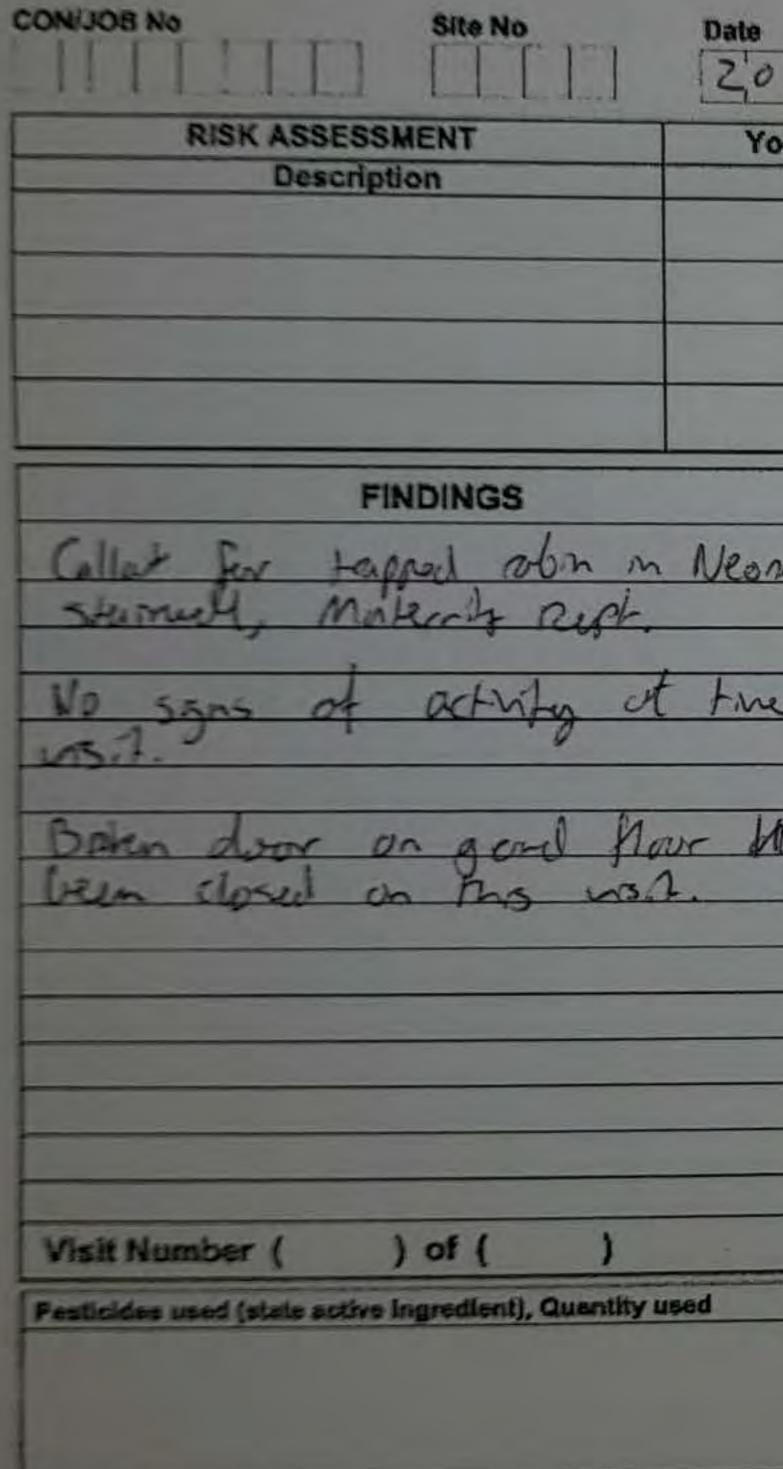
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100 X00 5255 :01

Description	Date Call Ty O.S. O.I. 1.9 You should consider all ris Hezard		Risk	nt of any works. If there are no. Who can be Harmed	risks then leave this section blan Control Measures
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DN ARRIVAL STAFF HAD A TO GET BIED OUT CULANCO DROPPINCS FROM SIN AND FLOOR AT DO RECEPTION AREA					
Visit Number ( ) of ( ) Pesticides used (state active ingredient), Quantity	used	TECHNICIAN SHORT NAME SIGNED BY TECHNICIAN	RSPEN	RINT NAME SIONED FOR CUSTOMER	ISA-ANN KIRKE



## **GP ENVIRONMENTAL SERVIC**





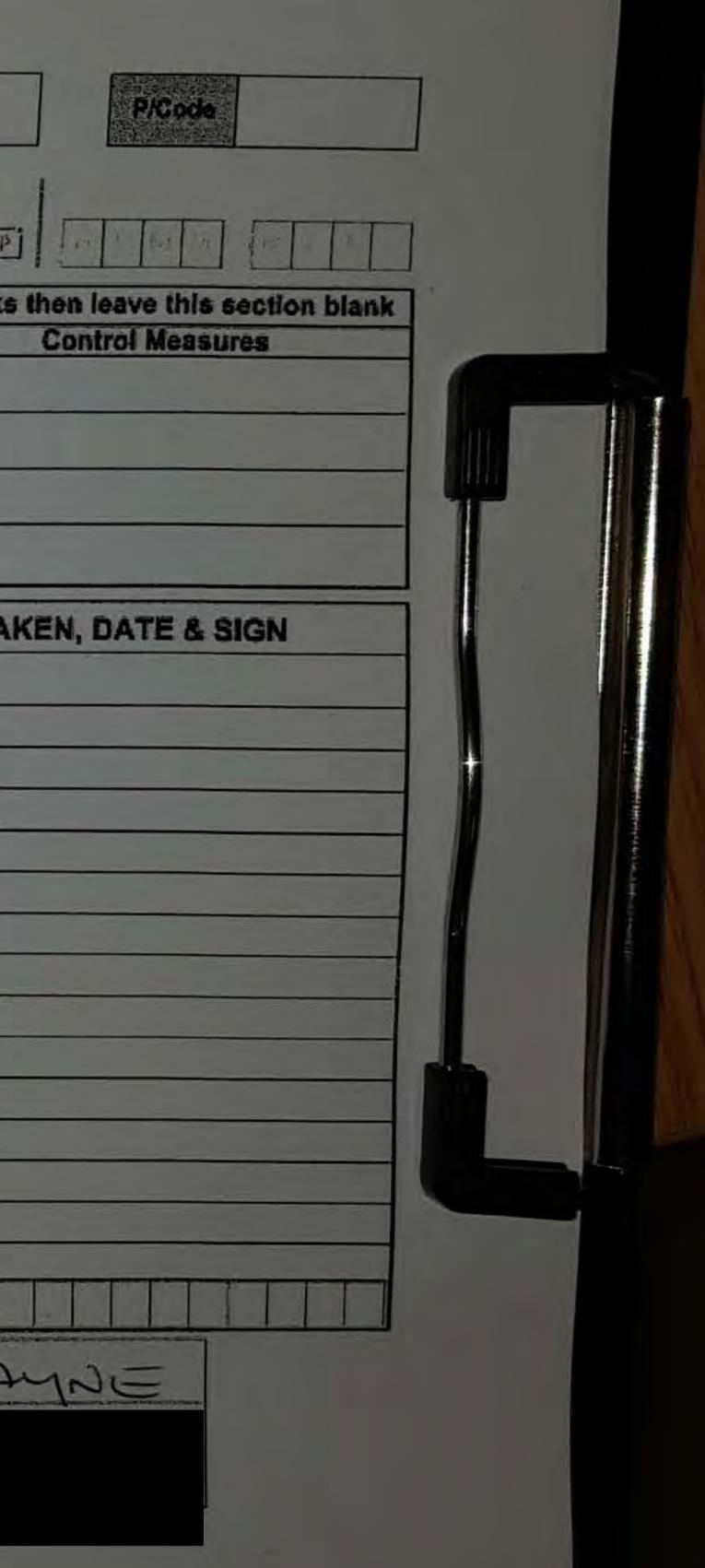
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Call Type

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Hazard	Risk	Who can be Harmed	
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	RECOMMENDATIONS	ACTIONS TAP
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	TECHNICIAN	AME KBA
		IGNED FOR USTOMER







Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.		Site Contact	Frank Maguire
Date	03.02.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	A Bryden

## <u>Ref – Significant Feral Pigeon Infestation at and around Maternity and RCH at the QEUH, Glasgow.</u>

Dear Frank,

Further to my recent site meeting with yourself I confirm our recommendations and price to provide a programme of works which will have a major affect on the existing pest bird population.

### A. Survey/Recommendations

A large population of feral pigeons are present at and around Maternity and RCH. The most obvious breeding site being the hollow beams and partially enclosed beams/ledges below the Helipad.

The s level of pigeon numbers are now posing a <u>Significant Health and Safety Issue</u> in many locations of the site involving walkways, plantrooms, ledges round the external structure of the Main Hospital Building, Maternity Block, RCH, etc and within site loading bays.

### **Control/Eradication Recommendation.**

To provide a cost-effective feral pigeon <u>reduction</u> and <u>control</u> solution GP Environmental recommend the implementation of a <u>pigeon trapping programme</u>. This Trapping programme would take place at various discrete/hidden roof locations across RCH and Maternity (approximately ten (10))

The programme involves the use of rectangular pigeon traps/cages in which pigeons enter to feed on a grain bait laid by a GPE Bird Control Technician. The birds enter through one way access points and become caged within the trap.

A GPE fully qualified pest control technician subsequently removes the trapped birds to humane dispatch and appropriate disposal.

The trapping programme would take place on a <u>daily</u> basis (Monday – Friday) over a <u>four (4) week</u> <u>period</u>. The first week would be pre-baiting, followed by another three (3) weeks consisting of two (2) weeks trapping and another one (1) week pre-baiting. All trapped feral pigeons would be humanely dispatched and disposed of in a discrete and appropriate way on a daily basis.

I. Week 1 Pre-baiting

Page 30

- II. Week 2 Live Trapping Programme
- III. Week 3 Live Trapping Programme
- IV. Week 4 Pre-baiting/Live Trapping Programme

A daily report would be submitted detailing the number of trapped birds that were humanely dispatched from each of the site ten (10) cages.

After the last visit a Comprehensive Report would be collated detailing total numbers of bird humanely despatched and percentage of existing flock removed.

GP Environmental would expect to remove at least 80% of the feral pigeon population in this area during a normal trapping programme.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.		Site Contact	Frank Maguire
Date	04.02.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	A Bryden

### Ref – Deep Clean, Sanitise and Install Bird Repellent Spike (to roosting surfaces) on Link Bridge between RHC and Maternity, Maternity Cladding and Institute of Neuroscience Loading Bay Spotlights – QEUH, Glasgow.

Dear Frank,

Further to our recent site walk and inspection I confirm our recommendations and fee for the above noted cleaning, sanitising and appropriate bird repellent works.

### WORKS

### A. RHC & MATERNITY

• To deep clean external surfaces of RHC/Maternity link bridge and wall cladding behind and around feature grills on Maternity Building.

### Photographs of areas:-







GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507

- To apply bird repellent spike along the top leading roof edge of the link bridge (both elevations) to deny feral pigeons the ability to perch, roost and subsequently foul the windows and cladding.
- Access to deliver the works would be achieved using an appropriate hydraulic MEWP. Works being carried out at the weekend to minimise disruption and risk to staff, patients and the general public.
- Works would take place during daylight hours only to ensure clear sight of the areas to be cleared.

### B. INSTITUTE OF NEUROSCIENCE

• To remove bird fouling from Loading Bay Spotlights and sanitise the lights and ground below.

See photographs of lights:-





- Apply bird repellent stainless steel spike to the upper surface of the spotlight to deny birds access to roost.
- Access to deliver these works would be achieved using a two (2) stage ladder.
- Works would take place during day shift hours (08:00-17:00) Monday-Friday

## Fully comprehensive RAMS and Works Programme would be provided for both items (A & B) noted above prior to commencement of works.

### <u>FEE</u>

Our fee to provide the above noted Deep Environmental Clean, Sanitisation and application of Bird Repellent Spike would be **£4,418.00 plus VAT** inclusive of <u>all</u> labour, materials, equipment, access equipment and waste disposal.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on **second second**.

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.		Site Contact	Frank Maguire
Date	05.02.20	Site Contact No.	
Email	Frank.Maguire	GP Surveyor	A Bryden

#### <u>Ref: - Feral Pigeon Exclusion from Roosting and Nesting on the Ledges and Beams along</u> the Cladded Elevation of the Open Air Link Corridor to the Loading Bay Area – Maternity Building, QEUH, Glasgow

Dear Frank

Further to a routine site inspection, carried out by our Pest Control Site Technician, I confirm our recommendations and fee to provide the above noted feral pigeon exclusion works.

### <u>Works</u>

To deliver an Environmental Deep Clean and Sanitisation to the contaminated ledges and beams along the entire link walkway.

See photographs of area affected: -





GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507



- Following the removal of feral pigeon contamination on the ledges, beams and grounds below, Stainless Steel Bird Repellent Spike will be applied to existing and potential roosting/nesting/perching sites.
- Access to deliver the cleaning and bird repellent works would be achieved using a Mi-tower and/or two stage ladders.
- The works would be carried out on day shift hours (8am-5pm) Mon-Fri with no disruption to the operational aspects of the Maternity Facility.

Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on **example**.

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.		Site Contact	Frank Maguire
Date	05.02.20	Site Contact No.	
Email	Frank.Maguire	GP Surveyor	A Bryden

### A. <u>Ref: - Significant Feral Pigeon Infestation at and around Maternity and RCH at</u> <u>the QEUH, Glasgow</u>

&

### B. <u>Ref :- Deep Clean, Sanitise and Install Bird Repellent Spike (to roosting</u> <u>surfaces) on Link Bridge between RHC and Maternity, Maternity Cladding and</u> <u>Institute of Neuroscience Loading Bay Spotlights – QEUH, Glasgow.</u>

Dear Frank,

Further to my recent site meeting with yourself I confirm our recommendations and price to provide a programme of works which will have a major effect on the existing pest bird population.

### A. <u>Ref: - Significant Feral Pigeon Infestation at and around Maternity and RCH at</u> <u>the QEUH, Glasgow</u>

### 1. Survey/Recommendations

A large population of feral pigeons are present at and around Maternity and RCH. The most obvious breeding site being the hollow beams and partially enclosed beams/ledges below the Helipad.

The s level of pigeon numbers are now posing a <u>Significant Health and Safety Issue</u> in many locations of the site involving walkways, plantrooms, ledges round the external structure of the Main Hospital Building, Maternity Block, RCH, etc and within site loading bays.

### **Control/Eradication Recommendation**

To provide a cost-effective feral pigeon <u>reduction</u> and <u>control</u> solution GP Environmental recommend the implementation of a <u>pigeon trapping programme</u>. This Trapping programme would take place at various discrete/hidden roof locations across RCH and Maternity (approximately ten (10)).

The programme involves the use of rectangular pigeon traps/cages in which pigeons enter to feed on a grain bait laid by a GPE Bird Control Technician. The birds enter

GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507 The trapping programme would take place on a <u>daily</u> basis (Monday – Friday) over a <u>four (4) week period</u>. The first week would be pre-baiting, followed by another three (3) weeks consisting of two (2) weeks trapping and another one (1) week pre-baiting. All trapped feral pigeons would be humanely dispatched and disposed of in a discrete and appropriate way on a daily basis.

- i. Week 1 Pre-baiting
- ii. Week 2 Live Trapping Programme
- iii. Week 3 Live Trapping Programme
- iv. Week 4 Pre-baiting/Live Trapping Programme

A daily report would be submitted detailing the number of trapped birds that were humanely dispatched from each of the site ten (10) cages. After the last visit a Comprehensive Report would be collated detailing total numbers of bird humanely despatched and percentage of existing flock removed.

GP Environmental would expect to remove at least 80% of the feral pigeon population in this area during a normal trapping programme.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

## B. <u>Ref :- Deep Clean, Sanitise and Install Bird Repellent Spike (to roosting</u> <u>surfaces) on Link Bridge between RHC and Maternity, Maternity Cladding and</u> <u>Institute of Neuroscience Loading Bay Spotlights – QEUH, Glasgow</u>

## 1. Works

## RHC & Maternity

• To deep clean external surfaces of RHC/Maternity link bridge and wall cladding behind and around feature grills on Maternity Building.

Photographs of areas:-



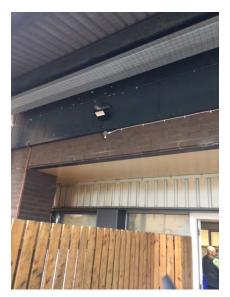
- To apply bird repellent spike along the top leading roof edge of the link bridge (both elevations) to deny feral pigeons the ability to perch, roost and subsequently foul the windows and cladding.
- Access to deliver the works would be achieved using an appropriate hydraulic MEWP. Works being carried out at the weekend to minimise disruption and risk to staff, patients and the general public.
- Works would take place during daylight hours only to ensure clear sight of the areas to be cleared.

## Works – Institute of Neuroscience

• To remove bird fouling from Loading Bay Spotlights and sanitise the lights and ground below.

See photographs of lights:-





GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507

- Apply bird repellent stainless steel spike to the upper surface of the spotlight to deny birds access to roost.
- Access to deliver these works would be achieved using a two (2) stage ladder.
- Works would take place during day shift hours (08:00-17:00) Monday-Friday

## <u>Fully comprehensive RAMS and Works Programme would be provided for both items (1 & 2)</u> noted above prior to commencement of works

I hope the above Items A and B meet with your requirements, however should you require any further information please do not hesitate to contact me on **second second**.

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd



			Queen Elizabeth University Hospital, 1345 Govan
Customer	NHS Greater Glasgow and Clyde	Site Address	Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation various locations – Glasgow Uni
Contact No.		Site Contact	Frank Maguire
Date	20.02.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Gordon Forrest

## Ref – Proactive Inspections of Site to Identify Existing Feral Pigeon Issues.

Dear Frank,

## Summarised Quick Quote

Further to your recent site meeting with Allan please see below proactive recommendations and prices to resolve current pigeon infestations at the QEUH Site, Glasgow.

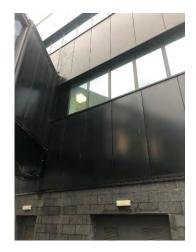
## **GLASGOW UNIVERSITY LOCATIONS (1-2)**

## 1. University of Glasgow Building Library



Pigeons are roosting on 8 ledges we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site works would be carried out from specialised access equipment.

## 2. University of Glasgow Building



Pigeons are roosting on 2 exposed ledges we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site works would be carried out from specialised access equipment.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on **second second**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation various locations - QEUH
Contact No.		Site Contact	Frank Maguire
Date	20.02.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Gordon Forrest

## <u>Ref – Proactive Inspections of Site to Identify Existing Feral Pigeon Issues.</u>

Dear Frank,

## Summarised Quick Quote

Further to your recent site meeting with Allan please see below proactive recommendations and prices to resolve current pigeon infestations at the QEUH Site, Glasgow.

## **NHS GREATER GLASGOW AND CLYDE LOCATIONS (1-8)**

## 1. <u>Neuro Block next to Link Bridge</u>



Pigeons are roosting on ledge above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site.

## 2. Neuro Block behind Back Car Park



Pigeons are roosting on cables and ledges above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent mesh to roosting site.

## 3. Multi Storey Car Park opposite CMB Building

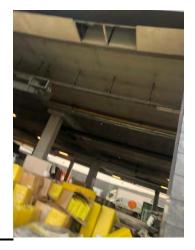


Pigeons are roosting on cables and ledges above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site.



Pigeons are roosting and nesting within the void area we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent netting to prevent further ingress by pigeons.

## 5. Loading Bay Next to Hazardous Waste



Pigeons are roosting in ceiling void due to missing tiles we recommend removal of all pigeons, pigeon fouling and nest materials followed by sanitisation of area with a biocide then installation of bird repellent mesh to prevent further ingress by pigeons into the void space.

## 6. Small ED Light Well



Pigeons are roosting on ledge above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site

## 7. Rear of the Maternity Building



Pigeons are roosting above doorways and on all ledges we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent nets at the rear of Maternity Building.



Pigeons are roosting and nesting in void corner we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent nets to prevent further ingress from pigeons.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on **exercise**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.		Site Contact	Frank Maguire
Date	28.02.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Gordon Forrest

## <u>Ref – Bird Repellent Spiking Installation on the External High Ledges within Level 3</u> <u>Adult Hospital followed by Specialised Environmental Deep Clean and Sanitisation</u> <u>of fouling at QEUH, Glasgow.</u>

Dear Frank,

## Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting on the high ledges externally within the Level 3 of the Adult Hospital at QEUH.

Please see photographs below.





Pigeons are roosting on the external high level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent mesh to roosting site to prevent any further contamination.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on **second second**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd



# Environmental

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## Pest Control, Hygiene & Industrial Cleaning

Customer	NHS GG&C	Site Address	QEUH, Glasgow
Works Requested by	Frank Maguire	Area of Works	Gull Disruption and Nest Removal Service
Contact Number		Site Contact	Frank Maguire
Date	24.03.2020	Site Contact Number	
Email	frankmaguire	GP Surveyor	A Bryden

## Ref: - Gull Disruption and Nest Removal Service - QEUH, Glasgow.

Dear Frank,

## Quick Quote

Further to our recent meeting and site roof survey I confirm our findings, recommendations and price for the above noted <u>Gull Disruption Works</u>.

## A. Survey/Recommendations

## <u>Survey</u>

Historical evidence of gull activity seems to be present on all roof areas on the hospital grounds. Many sheltered and secluded areas provide ideal nesting areas for the <u>Seasonal Gull Infestation</u>.

## **Recommendations**

GP Environmental recommend that a <u>Breeding Season Gull Disruption and Nest Removal</u> <u>Programme</u> be carried out on the roof areas which display (at this time) the most evidence of a Gull Nesting Site.

The Gull Nesting Season commences at the end of March – beginning of April each year and continues until the last week of September. During the breeding season the gulls can produce two (2) or more clutches of eggs developing in some cases into four (4) or more juvenile birds.

It is during the presence of egg development and the resultant gull fledglings that the adult birds become aggressive to any passers by, hospital staff and roof technicians etc. To minimise the aggressive nature of the adult nesting gulls and to (over time) displace the birds a <u>Gull Disruption Programme</u> should be established.

This <u>Gull Disruption Programme</u> consist of regular site visits to remove gull nests and associated eggs thereby denying the development of any juvenile birds. The programme consists of a site nest removal exercise every fourteen (14) days from the first week in April to the first week in September totalling eleven (11) visits during the Summer Breeding Season.

Following a 3-4 year period of breeding season nest removal the gulls normally abandon the site for a "safer" nesting location.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on

Best Regards,

Allan Bryden BSc Operations Director GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.		Site Contact	Frank Maguire
Date	02.04.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Gordon Forrest

## <u>Ref – Bird Repellent Spiking Installation on the External High Ledges Outside</u> <u>Windows at Level 2 Adult Hospital followed by Specialised Environmental Deep</u> <u>Clean and Sanitisation of fouling at QEUH, Glasgow.</u>

Dear Frank,

## Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting on the high ledges externally within the Level 2 of the Adult Hospital at QEUH.

Please see photograph below.



Pigeons are roosting on the external level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent mesh to roosting site to prevent any further contamination.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on **Example 1**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd





GP Environmental 18 Overnewton Street, Glasgow, G3 8RX TEL: 0845 310 5506

Site Address	NHS - QEUH 1345 Govan Road	Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000633 / V13096	Pigeon Trapping	David Haining	03/04/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

I reatment and Observations
Pigeon trapping final viist, During 4 week programme, around 8 birds were removed per weeek, a total of 32. Traps have now
been close for removal

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 

Job Status Complete

## ATTACHMENTS

SIGN OFF Customer Name

Customer Signature

Technician Signature

Job Status Complete

RISK ASSESSMENT Description	You should consider all ri Hazard	sks before commencemen Risk	Who can be Harmed	o risks then leave this section blan Control Measures
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GP Environmental 18 Overnewton Street, Glasgow, G3 8RX TEL: 0845 310 5506

Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF	

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V13300	Call out (CHARGEABLE)	Ross Speirs	24/04/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk	
Nothing to report	Nothing to report	Nothing to report	

Treatment and Observations	
Call out for pigeon in reception area of institute of neurological science, pigeon caught in net and dispatched	

Recommendations

No recommendations provided

Pesticide/Materials Used

#### **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name COVID 19

Customer Signature

Could 19

**Technician Signature** 

Job Status Complete

Page 57

COVID 19

SIGN OFF

Customer Name

6, 8, 100)

Customer Signature

Technician Signature

Job Status Complete

**STNAMHOATTA** 





GP Environmental 18 Overnewton Street, Glasgow, G3 8RX TEL: 0845 310 5506

Site Address

NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V13307	Call out (CHARGEABLE)	David Bryden	24/04/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

- -

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk	
Nothing to report	Nothing to report	Nothing to report	

#### **Treatment and Observations**

Pigeon reported in car park 2 stairwell. No live signs found during visit. Dropping on all 4 floors though. This should be cleaned and sanitised

No recommendations provided

Recommendations

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

Customer Signature

**Technician Signature** 

## ATTACHMENTS

Customer Signature

**Technician Signature** 

Job Status Complete



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.		Site Contact	Frank Maguire
Date	27.04.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Gordon Forrest

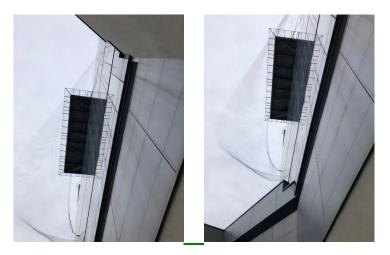
## <u>Ref – Bird Repellent Netting Repair at Endoscopy followed by Specialised</u> <u>Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.</u>

Dear Frank,

## Summarised Quick Quote

Further to our recent site inspection we noted damaged to the netting at Endoscopy.

Please see photographs below.



Pigeons are gaining access due to damaged netting. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then a repair of bird repellent netting to prevent any further contamination.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on **example**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd

CON/JOB No Site No	Date 270420	Call Type		
RISK ASSESSMENT Description	You should consid Hazard	der all risks before commencem Risk	ent of any works. If there are no Who can be Harmed	risks then leave this section blank Control Measures
FINDINGS		RECOMMENDATIONS	ACTION	IS TAKEN, DATE & SIGN
	Nous	V langland's build		
Visit Number ( ) of ( ) restlcides used (state active ingredient), Quantity used		ECHNICIAN DRRYDK	PRINT PACAL	cia Corne
		HORT NAME () BICTUE	SIGNED FOR CUSTOMER	

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GP Environmental 18 Overnewton Street, Glasgow, G3 8RX TEL: 0845 310 5506

Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF	

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V13321	Call out (CHARGEABLE)	David Bryden	27/04/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk	
Nothing to report	Nothing to report	Nothing to report	

Treatment and Observations				
Gap left in netting, water and food left also.				
Recommendations				
No recommendations provided				
	Pesticide/Materials Used			

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

Customer Signature

**Technician Signature** 

## ATTACHMENTS

Customer Signature

**Technician Signature** 

Job Status Complete



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.		Site Contact	Frank Maguire
Date	28.04.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Gordon Forrest

## Ref – Bird Repellent Spiking Installation on the External High Ledges within Level 3 Children's Play Area followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

Dear Frank,

## Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting on the high ledges externally and nest in the shrubbery.

Please see photographs below.



## **Recommendations**

Pigeons are roosting on the external high-level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent spike top ledge above windows to prevent any further contamination. I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on **second second**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Gulls
Contact No.		Site Contact	Frank Maguire
Date	28/04/2020	Site Contact No.	
Email	Frank.Maguire	GP Surveyor	D BRYDEN

## Ref:- Seagulls nesting on Langlands Building at Queen Elizabeth University Hospital, Govan

Dear Frank,

During a recent site visit by one of our surveyors, it was noted that gulls have started nesting on the Langlands Building.

During the breeding season the adult gulls become very protective of their eggs, nests and ultimately their young. This protective nature manifests itself as significant aggression from the adults to anyone near or in the vicinity of the buildings on which the nests are located eg staff, contractors, patients, etc.





#### **Recommendations**

GP Environmental recommend the mobilisation of a Gull Disruption/Net Removal Programme to minimise the nesting capability. This is the first year gulls have been noted as nesting on this building.

A gull disruption programme with nest removal takes the form of regular site visits to remove nests and eggs for appropriate disposal.

The programme normally runs from April – September each year and consists of nest removal every 14 days (2 weeks). This provides a total number of twelve (12) site visits dependent on

GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507 commencement date of the first visit.

Each site visit would be programmed on a <u>Works Schedule</u> to cover the breeding season. Our objective is to deny the development of eggs into young gulls (chicks). It is the presence of eggs and especially chicks which causes the adult birds to be very aggressive to site employees and the local public. Gulls with chicks in the nest will attack anyone who gets remotely close to their young thereby hindering roof works, air con maintenance, etc.

## We recommend the establishment of a gull disruption programme as soon as possible, as the gulls have already started to build nests.

Our trained operatives would access the roof areas in a safe manner using an access platform, extension tools and nest removal equipment would be used as required with appropriate safety harness and lanyards as standard.

We would Not Walk On any Unsafe Roof Surface.

A fully comprehensive set of RAMS would be produced and agreed prior to commencement of any works.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on **example**.

Best regards,

Stephanie Bryden B.Sc Service Coordinator GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.		Site Contact	Frank Maguire
Date	01.05.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Gordon Forrest

# Ref – Bird Repellent Spiking Installation on the Top Ledge Above the Netting at the Front of the Maternity Building followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

Dear Frank,

## Summarised Quick Quote

Following Gordon's visit yesterday to remove the pigeon at maternity he has recommended spike to be installed on the High Ledge above the netting where the pigeon have started to roost.

## **Recommendations**

Pigeons are roosting on the high-level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent spike top ledge above the netting to prevent any further contamination.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on **second second**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd





GP Environmental 18 Overnewton Street, Glasgow, G3 8RX TEL: 0845 310 5506

Contract / Job No.	Visit Type	Tech	Visit Date
000657 / V13475	Surveyor Survey	Gordon Forrest	06/05/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
100mtr spike installed on ledge above kids playground and also 7 window ledges Job completed
Recommendations
No recommendations provided
Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

## ATTACHMENTS

**Technician Signature** 

Job Status Complete





GP Environmental 18 Overnewton Street, Glasgow, G3 8RX TEL: 0845 310 5506

Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V13571	Call out (CHARGEABLE)	Ross Speirs	09/05/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Nothing to report
Recommendations
Area is directly below helipad, access from level 4, netting is badly damaged and needs repair There is a large gap that birds can enter/exit GP netting team to assess and repair
Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

**Technician Signature** 

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V13738	Call out (CHARGEABLE)	Gordon Forrest	19/05/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations Call out for trapped pigeon when onsite spoke with receptionist and nothing to find she thinks it's gone As when myself and Peter were looking nothing could be found

Recommendations

No recommendations provided

Pesticide/Materials Used

### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V13643	Call out (CHARGEABLE)	Gordon Forrest	21/05/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations	
Dead pigeon removed from netting J	ob completed	
	Recommendations	
No recommendations provided		
	Pesticide/Materials Used	

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

Page 77

# ATTACHMENTS

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.		Site Contact	Frank Maguire
Date	15.06.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Allan Bryden

# <u>Ref – Installation of feral pigeon repellent spike along leading edges of the buildings</u> <u>surrounding the exterior roof children's play area Level 3, RHC, QEUH, Glasgow</u>

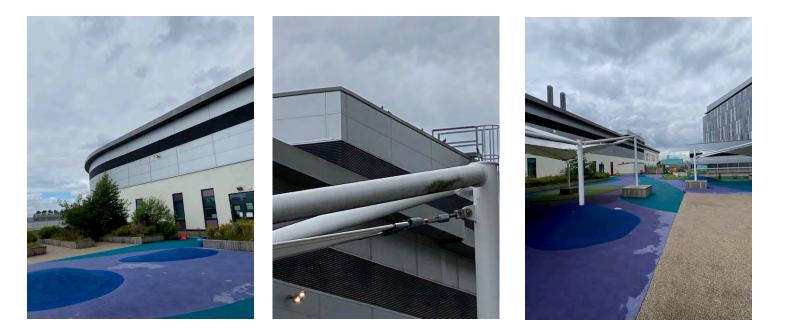
Dear Frank,

Further to our recent site survey I confirm our recommendations and associated fee.

# <u>WORKS</u>

• To deny a significant number of feral pigeons the ability to roost, perch and subsequently infest the external play area on Level 3 of the Royal Hospital for Children. The birds are also contaminating the play area and surrounding paved walkway with droppings.

See photographs of areas infested:-



# Page 79





- To deep clean the play area surrounding leading edges (especially along Plant Room 40) and installation of pigeon repellent spike.
- Access to the leading edges would be achieved from the roof area behind each.
- Bird fouling/contamination build up in the play area would be removed to special waste disposal off site. The area cleaned would also be disinfected.
- All works would be delivered on day shift hours (08:00-17:00) Monday to Friday.

# Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to the commencement of works.

I hope the above meets with your requirements, however should you need any further information or clarification please do not hesitate to contact me on **second second**.

Best regards,

Allan Bryden B. Sc Operations Director GP Environmental Ltd





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF	

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V14452	Call out (NON-CHARGEABLE)	Gordon Forrest	26/06/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Call out for dead bird when onsite found dead pigeon outside teaching and learning centre bagged and removed offsite

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V14523	Call out (CHARGEABLE)	Gordon Forrest	02/07/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Machine required as nest is 15 metres high pic to follow
Recommendations
No recommendations provided
Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 

	,		,	Page 84
GP ENVIRONMENTAL S	ERVICE REPORT	site Dec	h	P/Code
CON/JOB No Site No	Date 03 07 20c			
RISK ASSESSMENT	You should consider a	I risks before commencement of	of any works. If there are no r	isks then leave this section blank
Description	Hazard	Risk	Who can be Harmed	Control Measures
FINDINGS		RECOMMENDATIONS	ACTIONS	TAKEN DATE & SIGN

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
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of Kevolving bons at TLC		
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USING a Diosideal Spray		
Visit Number ( ) of ( )		
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BIO-RID SPRAY	SIGNED BY TECHNICIAN	SIGNED FOR CUSTOMER
 A49651673		





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V14532	Call out (CHARGEABLE)	David Haining	03/07/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
One dead pigeon removed from top off revolving doors. Area treated with a biosidial liquid spray.

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

#### Technician Signature

SIGN OFF Customer Name

Customer Signature

Technician Signature

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Visit Number ( ) of ( )	TECHNICIAN	PRINT	
esticides used (state active ingredient), Quantity used	SHORT NAME	NAME	
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	TECHNICIAN		
A40651672			
A49651673			

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Site Address	NHS - QEUH 1345 Govan Road, Glasgov	v, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V14652	Call out (CHARGEABLE)	David Haining	10/07/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

#### **Treatment and Observations**

Called out for seagull in distress. Tracked dow area and bird .found it to be a young bird getting ready to fly explained to staff and frank McGuire about this call out. He will pass information on to his duty manger over the weekend....

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

#### Technician Signature

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF	=

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V13518	Call out (NON-CHARGEABLE)	Gordon Forrest	21/05/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations	
Needs Z45 machine		
	Recommendations	
No recommendations provided		
	Pesticide/Materials Used	

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

**Technician Signature** 

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





lasgow, G51 4TF
las

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V14945	Call out (NON-CHARGEABLE)	Gordon Forrest	29/07/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations	
Nothing to report		
	Recommendations	
No recommendations provided		
	Pesticide/Materials Used	

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF	

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V14908	Call out (NON-CHARGEABLE)	Gordon Forrest	04/08/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

I reatment and Observations		
When onsite noted birds nest at front of lab block . But no way of accessing due to hight machine required Z45 or lorry mounted		
boom		

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V15216	Call out (NON-CHARGEABLE)	David Bryden	12/08/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Yes - Proofing Required	Nothing to report

Treatment and Observations		
Gills on roof, area should be netted or carry out gull disruption before next season.		
Recommendations		
No recommendations provided		

Pesticide/Materials Used

#### **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

Customer Signature

**Technician Signature** 

Customer Signature

**Technician Signature** 



# Environmental

Pest Control, Hygiene & Industrial Cleaning

Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Works
Contact No.		Site Contact	Frank Maguire
Date	11.09.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	Allan Bryden

# <u>Ref – Significant Feral Pigeon Issue on Upper Ledge outside entrance to Dialysis</u> Department Level 2 – QEUH Adult Hospital, 1345 Govan Road, Glasgow, G51 4TF

Dear Frank,

Further to my recent site inspection I confirm our recommendations and associated fee to address the above noted feral pigeon issue.

# <u>WORKS</u>

• To deny feral pigeons the ability to roost and significantly contaminate the ledges and roof area below.

See photographs of areas noted:-







- The bird fouling build up presents both an unsightly and Health and Safety Contamination Risk.
- To deny the ability of the feral pigeons to roost on the upper sheltered ledge bird repellent spike should be installed along the full length of the ledge. Prior to installation the ledge and the fouling build up below would be removed and the area sanitised.
- All works would be delivered during Day Shift hours (08:00-17:00) Monday to Friday.

# Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you need any further information or clarification please do not hesitate to contact me on **excercise**.

Best Regards,

Allan Bryden B. Sc Operations Director GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Green	Area of Works	Feral Pigeon Works
Contact No.		Site Contact	Frank Green
Date	24.09.2020	Site Contact No.	
Email	Frank.Green	GP Surveyor	Allan Bryden

# <u>Ref – Airhandling Plant on Roof above Ultrasound – Maternity Unit, QEUH, Glasgow.</u> <u>Feral Pigeon fouling, detritus, carcasses and debris build up Removal and</u> <u>Environmental Clean.</u>

# Dear Frank,

Further to our recent site inspection I confirm our recommendations and associated fee.

# **WORKS**

• To deliver an Environmental Clean to the external surfaces and roof area surrounding the Air Handling Units above the Ultrasound Department. Encompassing duct support stanchion bases, drainage gullies, ducting motor chamber doors, air intake grills, etc.

See photographs of area to clean:-







- The feral pigeon detritus/fouling accumulation presents a material Health and Safety Risk to personnel working in or around this air handling equipment. As such we would recommend these Environmental Cleaning Works be actioned as soon as possible.
- The works would be delivered on day shift hours (08:00-17:00) Monday to Friday.
- All accumulated contaminated waste would be sanitised, secured and removed from site for special waste disposal.

# Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on **excercise**.

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd





Site Address	NHS - QEUH 1345 Govan Road, Glasgow,	G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V15603	Call out (CHARGEABLE)	David Bryden	25/09/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations				
Bird could not be found				
	Recommendations			
No recommendations provided				
Pesticide/Materials Used				

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

Customer Signature

**Technician Signature** 

Customer Signature

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V16678	Call out (CHARGEABLE)	David Campbell	19/10/2020

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk	
Nothing to report	Nothing to report	Nothing to report	

Treatment and Observations		
Magpie caught in net not been seen since last week. No obvious breaches in net		
Recommendations		
No recommendations provided		

Pesticide/Materials Used

#### **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

Technician Signature

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.		Site Contact	Frank Maguire
Date	27.10.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	David campbell

# <u>Ref – Bird Repellent Netting Installation on the Level 3 Plantroom 32 followed by</u> <u>Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH,</u> <u>Glasgow.</u>

Dear Frank,

# Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting and fouling in this area.

Please see photographs below.



# **Recommendations**

Pigeons are roosting and fouling in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent netting to be installed in the alcoves between the pillars to prevent any further ingress or contamination. I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on **second second**.

Best regards,

Karen Caldow Service Manager GP Environmental Ltd

ON/JOB No Site No	Date	Call Type RCEODO		
RISK ASSESSMENT Description	You should con Hazard	sider all risks before commencement o Risk	of any works. If there ar Who can be Harmer	e no risks then leave this section blan
FINDINGS A&E TRIAGE CORRIDOR - N TRAPAED BELOW NETTING COULD NOT GET ACCESS TO BI REMOVE BIRD. COULD NOT CLEAR SHOT TO DESPATCH - DANGER OF DAMAGING W		RECOMMENDATIONS	ACT THIS JO FOLLOW	THONS TAKEN, DATE & SIGN OB WILL NEED TO BE OD UP 02/11/20
the thread of the second of the				
Visit Number ( ) of ( ) Pesticides used (state active ingredient), Quantity u	sed	TECHNICIAN SHORT NAME MWILSON		NICOLA BAXTER

A49651673

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Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V17231	Call out (CHARGEABLE)	Ross Speirs	03/11/2020

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed Yes are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

## Treatment and Observations

Call out for a magpie in atrium area at triage in A&E dept, no sign of bird flying or perching, searched vegetation for carcass none found, up to next level magpie flew out from vegetation, a trapping cage will set in area tomorrow

Recommendations

No recommendations provided

**Pesticide/Materials Used** 

#### **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF **Customer Name MWINNING** 

**Customer Signature** 

Courd 19

**Technician Signature** 

SIGN OFF Customer Name M WINNING

**Customer Signature** Courd 19

**Technician Signature** 

<b>GP ENVIRONMENTAL SERVICE REPORT</b>
--

Site No

Date

CON/JOB No

3

сP



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RISK ASSESSMENT You should Description Haza		risks before commencemer Risk	t of any works. If there are no r Who can be Harmed	Control Measures
FINDINGS	F	RECOMMENDATIONS	ACTIONS	TAKEN, DATE & SIGN
Request from client to survey obscon activity on level le cools, under Helipard.	flut findings establishing		m	
Drone surry hus found potent Digram issure here.	Sal .	lactions regire.		
Jo paycons observed on the	West inspected. s us.t.			
sites faul on this with.	ł			
Visit Number ( ) of ( )	PILE	and the second second	The second se	
esticides used (state active ingredient), Quantity used $\mathcal{N} \mid \mathcal{A}$ .	TECHNIC SHORT M SIGNED TECHNIC	BY	NO N PRINT NAME SIGNED FOR CUSTOMER	

Site

Sand Form

P/Code





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V29593	Call out (CHARGEABLE)	Gordon Forrest	01/11/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations
Survey send via email to Karen & Kirsty	
	Recommendations
No recommendations provided	
	Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 



# Environmental

Pest Control, Hygiene & Industrial Cleaning

Customer	NHS GG&C	Site Address	QEUH, Glasgow
Works Requested by	Frank Maguire	Area of Works	Gull Disruption and Nest Removal Service
Contact Number		Site Contact	Frank Maguire
Date	02.02.2021	Site Contact Number	
Email	frankmaguire	GP Surveyor	A Bryden

## Ref: - Gull Disruption and Nest Removal Service - QEUH, Glasgow.

Dear Frank,

## Quick Quote

Further to our recent meeting and site roof survey I confirm our findings, recommendations and price for the above noted <u>Gull Disruption Works</u>.

## A. Survey/Recommendations

## <u>Survey</u>

Historical evidence of gull activity seems to be present on all roof areas on the hospital grounds. Many sheltered and secluded areas provide ideal nesting areas for the <u>Seasonal Gull Infestation</u>.

## **Recommendations**

GP Environmental recommend that a <u>Breeding Season Gull Disruption and Nest Removal</u> <u>Programme</u> be carried out on the roof areas which display (at this time) the most evidence of a Gull Nesting Site.

The Gull Nesting Season commences at the end of March – beginning of April each year and continues until the last week of September. During the breeding season the gulls can produce two (2) or more clutches of eggs developing in some cases into four (4) or more juvenile birds.

It is during the presence of egg development and the resultant gull fledglings that the adult birds become aggressive to any passers by, hospital staff and roof technicians etc. To minimise the aggressive nature of the adult nesting gulls and to (over time) displace the birds a <u>Gull Disruption Programme</u> should be established.

This <u>Gull Disruption Programme</u> consist of regular site visits to remove gull nests and associated eggs thereby denying the development of any juvenile birds. The programme consists of a site nest removal exercise every fourteen (14) days from the first week in April to the first week in September totalling eleven (11) visits during the Summer Breeding Season.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on

Best Regards,

Allan Bryden BSc Operations Director GP Environmental Ltd





Site Address NHS - QEUH 1345 Gov

NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V21815	Call out (CHARGEABLE)	David Bryden	03/03/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

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## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

## ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

## **Treatment and Observations**

Pigeon shoot was carried out today. 5 pigeons were dispatched during visit. Police were called at 19.00 to inform them of completed job.

No recommendations provided

Recommendations

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

## Technician Signature

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address NHS - 0

NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V22382	Call out (CHARGEABLE)	David Bryden	04/03/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

## HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

## ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations	
Pigeon shoot carried out today 6 pigeons dispatched during visit.	

No recommendations provided

Recommendations

Pesticide/Materials Used

## Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

Technician Signature

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address	NHS - QEUH 1345 Govan Road, Glasgov	v, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V21530	Call out (CHARGEABLE)	David Bryden	05/03/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Good - No Hygiene Issues	Yes - Proofing Required	Nothing to report

## **Treatment and Observations**

Completed works, Plantroom 121, pigeon fouling removal, deep clean, sanitisation, and bio-rid treatment of lower levels, and floors. Full completed works, finalised Level 12, Plantrooms 121 to 124, and ancillary corridors, pigeon fouling removal, deep clean, sanitisation, and bio-rid treatment high, lower levels, and floors throughout, see previous daily reports.

#### Recommendations

Recommended proofing required as documented previously, collated below. Meshing or grating of insulated areas as below. Plantroom 123 [ Area above doorway ] Corridor Plantroom 123 to 122 [ 123 End, area above doorway ] Plantroom 122 [ Area above doorway ] Plantroom 124 [ Area above doorway ]

#### Pesticide/Materials Used

#### **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

#### Technician Signature



Completed Works, Level 12, Waste Removed



Completed Works, Level 12, Waste Removed

SIGN OFF Customer Name

Customer Signature

## **Technician Signature**



Completed Works, Plantroom 121



Completed Works, Plantroom 121

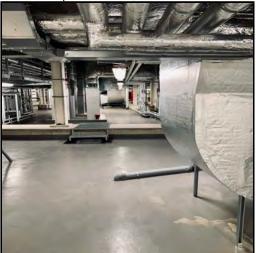
SIGN OFF Customer Name

Customer Signature

Technician Signature



Completed Works, Plantroom 121



Completed Works, Plantroom 121

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 





Site Address NH

NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V22369	Call out (CHARGEABLE)	David Bryden	10/03/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

## ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Yes - Proofing Required	Nothing to report

#### Treatment and Observations

Pigeons found nesting underneath the vents on both sides on level 2. Trapping and proofing is needed. A 15x30 net and 20x20 net will be needed to prevent further issues.

Recommendations

Proofing needed to deny pigeon nesting sites.

Pesticide/Materials Used

## Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

Technician Signature



Net 1



Net 2

SIGN OFF Customer Name

Customer Signature

Technician Signature



## Environmental

Pest Control, Hygiene & Industrial Cleaning

Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Maternity Building
Contact Number		Site Contact	Frank Maguire
Date	19.03.2021	Site Contact Number	
Email	frankmaguire	GP Surveyor	A Bryden

## <u>Ref: - Significant Feral Pigeon Activity on and around the flat roof overhang at The</u> <u>Maternity Building, QEUH, 1345 Govan Road, Glasgow, G51 4TF</u>

## **Summarised Action Plan and Quotation**

Dear Frank,

Further to a site inspection I confirm our recommendations and associated fee to resolve the above noted feral pigeon issue.

## Works/Observations.

• Feral pigeons are congregating, in significant numbers, on the flat roof area below the second floor overhang beside the East Entrance to the Maternity Building. They are also using the roof leading edge of the building above the courtyard to roost before landing on the area below.

See photographs of the issues:-





GP Environmental Ltd 18 Overnewton Street, Yorkhill, Glasgow, G3 8RX Tel: 0845 310 5506 Fax: 0845 310 5507

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- To remove all feral pigeon fouling and associated detritus from the full length of the flat roof and sanitise the area. Following the sanitisation we would install a feral pigeon repellent net system to deny the birds access to the area.
- To supple and install feral pigeon repellent spike to the leading edge of the building above the Courtyard to prevent advantage point roosting.
- All works would be delivered on dayshifts 08:00-17:00 Monday to Friday. No disruption to the daily operation of the Maternity Unit will occur.

## Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

Best Regards,

Allan Bryden BSc Operations Director GP Environmental Ltd





Site Address N	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V23267	Call out (CHARGEABLE)	David Bryden	08/04/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

i reatment and Observations
Pigeons caught and removed from site. Stairwell needs to be cleaned and sanitised of fouling.

Recommendations

No recommendations provided

Pesticide/Materials Used

#### **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

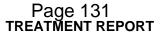
**Technician Signature** 

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V23299	Call out (CHARGEABLE)	Michael Wilson	09/04/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	High

I reatment and Observations
Dead pigeon on netting on courtyard at level 2 theatres. Inaccessible at time of inspection. Pics to lain.

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V23309	Call out (CHARGEABLE)	Gordon Forrest	12/04/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations	
Dead pigeon removed from netting		
	Recommendations	
No recommendations provided		
	Pesticide/Materials Used	

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF	

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V24065	Call out (CHARGEABLE)	Ross Speirs	04/05/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

## ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

## **Treatment and Observations**

Call out for pigeon , could not shoot ,glass ceiling and windows., 3 levels with members of staff onlooking , only ledge pigeon was resting on could not be reached by net , advised to turn lights of later and leave door open for pigeon to get out

Recommendations

Make sure all doors to labs are kept closed, to contain pigeon in foyer area

Pesticide/Materials Used

## **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name K DOHERTY



**Technician Signature** 

SIGN OFF Customer Name K DOHERTY



Technician Signature



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Exterior Children's Playground
Contact Number		Site Contact	Frank Maguire
Date	26.05.2021	Site Contact Number	
Email	frankmaguire	GP Surveyor	A Bryden

## <u>Ref: - Deep Clean Sanitise and Install Feral Pigeon Exclusion Net above Plantroom Flat Roof</u> adjacent to Level 3 Exterior Children's Playground – QEUH, 1345 Govan Road, Glasgow, <u>G51 4TF</u>

## **Quotation and Confirmation.**

Dear Frank,

Further to our recent site inspections I confirm mobilisation of the above noted works.

## **WORKS**

• To install feral pigeon exclusion net above the flat roof area being used by the birds as a safe harbourage

See photograph of area:-



- Entire flat roof area of pebble drainage and wild flower meadow would be cleaned, sanitised and cleared of all bird fouling/nests and associated detritus.
- Immediately following the Environmental Clean and Feral Pigeon Exclusion Net would be installed. This net would be set in position using galvanised stanchions (2.5m in height) stabilized to the corners and edge of the roof by appropriate and approved weights.
- The net would be constructed into a box structure giving personnel easy access to the roof for maintenance etc. The roof would be accessed through the net by installation of a Zip Door.
- The above noted will be delivered on day shift hours (08:00-17:00) Monday to Friday.

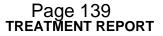
## Fully Comprehensive RAMS and Works Programme would be Provided and Agreed prior to Commencement of Works.

As discussed on site the above noted installation has been mobilised as a matter of urgency, however should you require any further clarification please do not hesitate to contact me.

Best Regards,

Allan Bryden BSc Operations Director GP Environmental Ltd





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V24807	Call out (CHARGEABLE)	Chris Welsh	31/05/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
2 pigeons humanely dispatched. Area cleaned and sanitized.
Recommendations
No recommendations provided
Pesticide/Materials Used

## Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V24951	Call out (CHARGEABLE)	Service Queue	10/06/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations	
Allan Bryden attending site to	complete survey and quotation for works required	
	Recommendations	
lo recommendations provided		

Pesticide/Materials Used

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

**Technician Signature** 

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V25512	Call out (NON-CHARGEABLE)	David Bryden	22/06/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed Yes are covered by our safe working practices.

## ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Low

**Treatment and Observations** 

Breeding Pairs 4 Nests 1 Eggs 3 Rec'd one best, at the foot of the ladder outside the neonatal plantroom, 22 06 21.

Recommendations

Continue with the pre-approved gull disruption program, as scheduled.

**Pesticide/Materials Used** 

## **Invoice/Payment Details**

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF **Customer Name** 

**Customer Signature** 

**Technician Signature** 

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V25548	Call out (CHARGEABLE)	David Bryden	24/06/2021

### PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations 22/6/21 2 pigeons dispatched during visit. 19.00-20.00	
Recommendations	
No recommendations provided	
Pesticide/Materials Used	

## Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 

Job Status Complete

A49651673

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V25773	Call out (CHARGEABLE)	Ross Cowie	29/06/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

Dirus

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Medium

## **Treatment and Observations**

Attended site today to uplift dead pigeon however site contact was unavailable at time of visit. Other members of staff were unsure of pigeon location. I will reattend once I hear back from site contact.

No recommendations at this time

Recommendations

Pesticide/Materials Used

**Invoice/Payment Details** 

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address

NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V25825	Call out (CHARGEABLE)	Ross Cowie	07/07/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed Yes are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Medium

### **Treatment and Observations**

I managed to find a member of staff who knew the whereabouts of the dead pigeon. This has been uplifted and removed from the property.

No recommendations at this time

Recommendations

**Pesticide/Materials Used** 

**Invoice/Payment Details** 

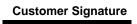
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF **Customer Name** HEATHER



**Technician Signature** 

SIGN OFF Customer Name HEATHER



Technician Signature





Site Address NHS - QEUH 13	5 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V26148	Call out (CHARGEABLE)	Gordon Forrest	13/07/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations
Findings send via email to Karen and Kirsty	
	Recommendations
No recommendations provided	
	Pesticide/Materials Used

### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address

NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V26293	Call out (CHARGEABLE)	David Bryden	13/07/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

## HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Good - No Hygiene Issues	Yes - Proofing Required	Low

### **Treatment and Observations**

Reports of a gull, or gulls trapped in, and, inside netting on the Main Building, L4, Rear Green Roof, from L2, Theatre Admissions, Charge Nurse. No evidence of any gulls trapped in, or under the left net reported on arrival, though there is a gull fledgling, that can just about fully fly dropping into the external of the net, and resting upon the net itself. Adults seem to be attacking the fledgling as it attempts to fly, causing it to intermittently land on the net. [Roof Access] See attached for route to roof access from the L4 Arran Stairwell, via wards 4B, 4C, and roof access through a doctor's office, again see attached, external key required. [Net Repairs] One net left, and one net right, over void spaces, see attached for potential repairs. Large hole in the middle of right net, and potential access through edges. The left net, the net reported by the L2 charge nurse seem relatively secure, some minor areas, see attached, requires further survey by Gordon, David, etc. [Gull Disruption] Nests 2 [Rec'd] Eggs 4 [Rec'd] Fledglings 5 [ 2 Near Flying, 3 Walking, See Attached] The live birds require follow up, see below.. All above reported 13 07 21.

### Recommendations

Passed all relevant information to Karen Caldow, and Gordon Forrest for further assessment, and follow up, and looped in Allan Bryden, 13 07 21.

### Pesticide/Materials Used

**Invoice/Payment Details** 

SIGN OFF Customer Name

Customer Signature

Technician Signature

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 





QEUH, L4, Green Roof, Access 2, 13 07 21

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 





SIGN OFF Customer Name Customer Signature

**Technician Signature** 



QEUH, L4, Green Roof, Gull Disruption, Nest, 13 07 21



QEUH, L4, Green Roof, Access 5, Middle Door, 13 07 21

**Technician Signature** 



QEUH, L4, Green Roof, Gull Disruption, Walking Fledgling, 13 07 21





SIGN OFF Customer Name Customer Signature

**Technician Signature** 





SIGN OFF Customer Name Customer Signature

**Technician Signature** 



QEUH, L4, Green Roof, Acces, Doctor's Office, External Key Required, 13 07 21

SIGN OFF Customer Name Customer Signature

Technician Signature





QEUH, L4, Green Roof, Access 6, Middle Door, 13 07 21

SIGN OFF Customer Name Customer Signature

**Technician Signature** 

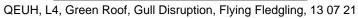


QEUH, L4, Green Roof, Access 3, 13 07 21

Customer Signature

**Technician Signature** 





Technician Signature





Technician Signature



QEUH, L4, Green Roof, Potential Net Repairs, Left Net, 13 07 21

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V26616	Call out (CHARGEABLE)	Gordon Forrest	22/07/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

### **Treatment and Observations**

Requested by client to carry out survey for pigeon fouling When carrying out survey found that pigeons were nesting on cable trays above car parking bays and fouling on ground below All fouling and nesting materials removed and deep clean and sanitation carried out 4x hours 2 Men Job completed

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V26849	Call out (CHARGEABLE)	Gordon Forrest	27/07/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

### **Treatment and Observations**

Requested by David McDonald to spike ledges at kids A&E ambulance entrance as pigeons are roosting in shelter point Also requested that we spike the high ledges at A&E as pigeons are fouling on the ground below at adults ambulance bays 450 mtrs used in total Labour 2 Men 3 days Job complete

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow,	G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V26932	Call out (CHARGEABLE)	Service Queue	28/07/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations
removed and dispatched bird carcass.	
	Recommendations
No recommendations provided	
	Pesticide/Materials Used

#### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V27258	Call out (CHARGEABLE)	Gordon Forrest	05/08/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

### **Treatment and Observations**

Asked at attend QEUH by Frank McGuire to clean up fouling at entrance to kids A &E ambulance entrance When I arrived noted at from previous job I did at this area the pigeons have now moved to the higher up ledges. I have sent Kirsty and Karen details for quotation to be sent. Also carried out deep clean and sanitation at back of maternity with 4mtrs spike installed Kids A&E clean 2 Men 2 hrs Maternity clean 2 Men 2 hrs plus 4 mtrs spike and 5 ltrs biorid

Recommendations

No recommendations provided

Pesticide/Materials Used

### **Invoice/Payment Details**

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road	Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V27480	Call out (CHARGEABLE)	David Bryden	13/08/2021

### PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations	
Gull removed from net. Net repairs now needed.	
	_
Recommendations	
No recommendations provided	
Pesticide/Materials Used	

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name Customer Signature Technician Signature

SIGN OFF Customer Name

Customer Signature

Technician Signature





NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF Site Address

Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V27672	Call out (CHARGEABLE)	Ross Cowie	20/08/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION Birds

## **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed Yes are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Low

### **Treatment and Observations**

Attended site today to remove a dead pigeon at the PDRU department. Staff member helped located the body and this has been uplifted.

No recommendations at this time

Recommendations

**Pesticide/Materials Used** 

**Invoice/Payment Details** 

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V27798	Call out (CHARGEABLE)	Gordon Forrest	24/08/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations				
All feral pigeons removed from site.				
	Recommendations			
No recommendations provided				
	Pesticide/Materials Used			

#### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V27784	Call out (CHARGEABLE)	Gordon Forrest	24/08/2021

## PEST ACTIVITY OBSERVED DURING INSPECTION

### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations				
2 carcasses removed from site				
	Recommendations			
No recommendations provided				
	Pesticide/Materials Used			

#### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V28146	Call out (CHARGEABLE)	Gordon Forrest	07/09/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

#### **Treatment and Observations**

Requested by client to carry out seagull spiking to 20 lamppost on multi storey car park level 4 All spiking completed and deep clean and sanitation carried out When carrying out the works spotting A lot of seagulls starting to sit perching on ground now as all lamppost have been spiked

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V28938	Call out (CHARGEABLE)	JohnJames McCartney	04/10/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations		
Dead seagull removed from balcony garden in neonatal		
Recommendations		
No recommendations provided		
Pesticide/Materials Used		

#### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V28149	Call out (CHARGEABLE)	Gordon Forrest	15/09/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

#### **Treatment and Observations**

Requested by Frank McGuire to carry out inspection of kids playground on level 3 When carrying out inspection found that pigeons are sitting /perching on kids play equipment Washed and sanitised all kids equipment and ground below Job complete

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address NHS - QEUH 13	5 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V28147	Call out (CHARGEABLE)	Gordon Forrest	07/09/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

#### **Treatment and Observations**

Requested by client to carry out pigeon spiking to ledge above front entrance door to kids A&E All spiking carried out and deep clean and sanitation carried out 10mtrs spike materials Labour 2men 1 hr

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V28179	Call out (CHARGEABLE)	Gordon Forrest	15/09/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations Requested by Frank McGuire to spike off high ledges at kids A&E 50mtrs of spike used to all high ledges around kids A&E Job complete

Recommendations

No recommendations provided

Pesticide/Materials Used

# Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V28467	Call out (CHARGEABLE)	David Bryden	17/09/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

	Treatment and Observations	
Pigeon removed from site		
	Recommendations	
No recommendations provided		
	Pesticide/Materials Used	

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name Custo

Customer Signature

Technician Signature

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address	NHS - QEUH 1345 Govan Road,	Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V29968	Call out (CHARGEABLE)	Richard Munro	04/11/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Yes - Proofing Required	Nothing to report

#### **Treatment and Observations**

I have attended site as reports of pigeon noises above reception area of Maternity. I spoke to staff who said they opened fire exit and got pigeon out. However, at the fire exit at side of Cafe there is netting which has a hole in it. As for the fouling in Gynaecology there is no fouling found on windows or window ledges. There are damaged windows which from the inside looks like bird fouling but is not. Photos attached..

Recommendations

No recommendations provided

Pesticide/Materials Used

#### **Invoice/Payment Details**



Service Report

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 



Service Report



Service Report

SIGN OFF Customer Name

Customer Signature

**Technician Signature** 



Service Report



Service Report

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road,	Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V30122	Call out (CHARGEABLE)	David Bryden	10/11/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations		
Pigeon removed from site		
	Recommendations	
No recommendations provided		
	Pesticide/Materials Used	

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF Customer Name Customer Signature

**Technician Signature** 

Job Status Complete

A49651673

SIGN OFF Customer Name

Customer Signature

Technician Signature





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V31212	Call out (CHARGEABLE)	lain MacKinnon	28/11/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Low

Treatment and Observations
Visit carried out on 26/11/21. Unable to locate, site unable to advise which plant room. Further info required to resolve.

Recommendations

No recommendations provided

Pesticide/Materials Used

#### Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V31435	Call out (CHARGEABLE)	JohnJames McCartney	07/12/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

#### **Treatment and Observations**

Call out for pigeon fouling on window cill in admin corridor of maternity unit. Wiped a couple of tiny spots of possible fouling from inside of window cill & cleaned outside glass. Not 100% sure is staff ment the lower roof area outside windows which is caked In fouling, will email office regarding this

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 





Site Address	NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF
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Contract / Job No.	Visit Type	Tech	Visit Date
000329 / V31499	Call out (CHARGEABLE)	JohnJames McCartney	13/12/2021

#### PEST ACTIVITY OBSERVED DURING INSPECTION

#### **HEALTH & SAFETY RISK ASSESSMENT**

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

#### ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

Hygiene	Proofing	Risk	
Nothing to report	Nothing to report	Nothing to report	

Treatment and Observations		
No magpie found on site		
	Recommendations	
No recommendations provided		
Pesticide/Materials Used		

#### Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

**Technician Signature** 

SIGN OFF Customer Name

**Customer Signature** 

**Technician Signature** 



**Environmental** 

Pest Control, Hygiene & Industrial Cleaning

Customer	NHS GGC	Site Address	QEUH, 1345 Govan Road, Glasgow, G51 4TF
Works Requested by	Colin McKechnie	Area of Works	MSCP
Contact Number		Site Contact	Colin McKechnie
Date	31.12.2021	Site Contact Number	
Email	Colin.McKechnie	GP Surveyor	A. Bryden

# Ref:- Supply and Installation of Heavy Duty (19mm gauge) Bird Exclusion and Safety Netting to Vehicle Entrance and Exit Spiral Roadway Side and Top Elevations – MSCP P1 + P2, QEUH, 1345 Govan Road, Glasgow, G51 4TF

Dear Colin,

Further to our site inspections I confirm our recommendations and fees to provide the above noted works.

# A. Observations and Works

The Internal Elevation (side), of the Spiral Entrance and Exit Access Roadways, plus the • Rear Flat Elevation and Top of these structures contain open spaces which could present a Health & Safety Fall Risk.

This issue is present in both MSCP P1 and P2.

See photographs of the issues associated with each car park below:-

# MSCP P1



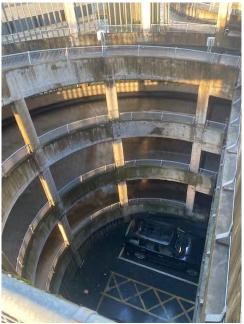


# MSCP P2

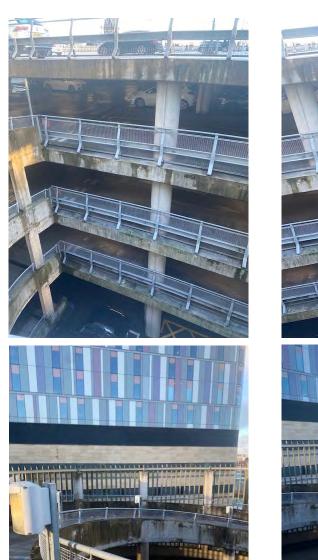
GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507

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GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX. Tel: 0845 310 5506 Fax: 0845 310 5507

- To install 19mm gauge bird exclusion safety netting to enclose the open spaces within the Entrance and Exit Roadway Structures noted above.
- The net installations would envelope the fall risk open spaces for each car park as noted below:-

# MSCP P1 – Entrance and Exit

- 1. Flat rear and sides of structure from Level 1 Level 5.
- 2. The spiral roadway inner elevation from Level 1 Level 5.
- 3. The open top of the structures from Level 6 Level 5.

# MSCP P2 – Entrance and Exit

- 1. Flat rear elevation from Level 1 Level 3.
- 2. The spiral roadway inner elevation from Level 1 Level 3.
- 3. The open top of the structures from Level 4 Level 3.
- To use appropriate fixtures and fittings to secure stainless steel tension wire, to which all nets are attached and held taut.
- To deliver the works via our Specialist Bird Control Technicians using appropriate access equipment as necessary.
- To carry out the installation involving a Works Programme designed to minimise any disruption to the MSCP daily usage.

# Fully Comprehensive RAMS and Works Programme would be Provided and Agreed prior to Commencement of Works.

I hope the above meets with your requirements, however, should you need any further information or clarification please do not hesitate to contact me on **second second**.

Best Regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd

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### Scottish Hospitals Inquiry

#### Statement of Uncontroversial Facts Concerning Cases of Cryptococcus

The Scottish Hospitals Inquiry considers that the following facts are not in dispute:

#### Patient A - As considered in the Report of the Cryptococcus Sub-Group 5th April 2022

- 1. That Patient A was an adult.
- 2. That in 2016, Patient A was diagnosed with a form of cancer.
- 3. That Patient A was a patient in Ward 4C of the Queen Elizabeth University Hospital for 19 days from November 2018 until they were discharged in December 2018.
- 4. That Patient A was re-admitted to Ward 4C of the Queen Elizabeth University Hospital the following day in December 2018.
- 5. That in November 2018, Patient A tested positive for Cryptococcus Neoformans.
- 6. That Patient A tested positive for Cryptococcus Neoformans by way of positive blood cultures.
- That NHS Greater Glasgow and Clyde accept that Patient A is a confirmed case of Cryptococcus Neoformans associated with the Queen Elizabeth University Hospital.

#### Patient B As considered in the Report of the Cryptococcus Sub-Group 5th April 2022

- 8. That Patient B was a child.
- 9. That Patient B had been diagnosed with a form of cancer.
- 10. That Patient B was a patient in Ward 2A of the Royal Hospital for Children in the latter part of 2018.
- 11. That in 2018, Patient B was transferred from Ward 2A of the Royal Hospital for Children to Ward 6A of the Royal Hospital for Children.
- 12. That in 2018, Patient B was transferred from Ward 6A of the Royal Hospital for Children to the Paediatric Intensive Care Unit of the Royal Hospital for Children.
- 13. That Patient B tested positive for Cryptococcus Neoformans by way of positive blood cultures taken in 2018.
- 14. That Patient B had been a patient in the Queen Elizabeth University Hospital four months and three weeks before testing positive for Cryptococcus Neoformans.
- 15. That the result of the blood cultures taken from Patient B in 2018 which showed a positive result for Cryptococcus Neoformans were not available until post-mortem.
- That NHS Greater Glasgow and Clyde accept that Patient B is a confirmed case of Cryptococcus Neoformans associated with the Queen Elizabeth University Hospital.

# Patient C - As referred to in Cryptococcus IMT Expert Advisory Sub-Group Minutes 26 November 2020

- 17. That Patient C is an adult.
- That Patient C was a patient in Ward 8D of the Queen Elizabeth University Hospital for 6 days from November 2017 to December 2017.
- That in August 2018 Patient C tested positive for Cryptococcus Neoformans at a hospital within Greater Glasgow and Clyde that was not of the Queen Elizabeth University Hospital.
- 20. That Patient C tested positive for Cryptococcus Neoformans by way of positive blood cultures.
- 21. That Patient C had been a patient in the Queen Elizabeth University Hospital nine months and one week before testing positive for Cryptococcus Neoformans.
- 22. That NHS Greater Glasgow and Clyde do not accept that Patient C is a confirmed case of Cryptococcus Neoformans connected with the Queen Elizabeth University Hospital.

# Patient D – As referred to in Cryptococcus IMT Expert Advisory Sub-Group Minutes 26 November 2020

- 23. That Patient D was an adult.
- 24. That Patient D was a patient in Ward 11A of the Queen Elizabeth University Hospital for two days in April 2018.
- 25. That on August 2018, Patient D tested positive for Cryptococcus Neoformans.
- 26. That Patient D tested positive for Cryptococcus Neoformans by way of positive blood cultures.
- 27. That NHS Greater Glasgow and Clyde do not accept that Patient D is a confirmed case of Cryptococcus Neoformans connected with the Queen Elizabeth University Hospital.

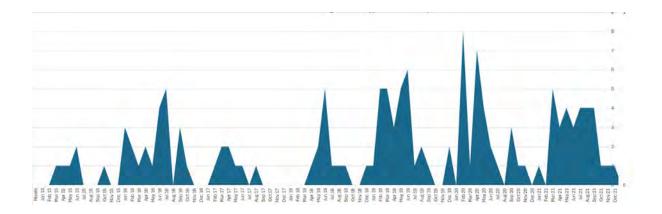
### Patient E – As referred to in IMT of 2<sup>nd</sup> July 2020

- 28. That Patient F was a child.
- 29. That from January 2020, Patient F was a patient in Ward 6 of the Royal Hospital for Children.
- 30. That in early 2020, Patient F was diagnosed with a form of cancer.
- 31. That Patient F was treated by way of surgery followed with chemotherapy.
- 32. That in March 2020, Patient F was discharged from the Royal Hospital for Children.
- 33. That Patient F continued to attend at the Royal Hospital for Children for treatment following their discharge.
- 34. That in June 2020, Patient F tested positive for Cryptococcus Neoformans by way of positive blood cultures.
- 35. That the blood cultures taken from Patient F showed a faint positive for Cryptococcus Neoformans.

- 36. That Patient F was treated for Cryptococcus Neoformans and was discharged.
- 37. That on 2 July 2020 an Incident Management Team was formed as a result of the positive test for Cryptococcus Neoformans in Patient F.
- That on 9 July 2020, the Incident Management Team which had been formed was closed by HIIORT.
- 39. That later in July 2020 following the closure of the Incident Management Team, Patient F tested positive for Cryptococcus Neoformans by way of further positive blood cultures.
- 40. That following this further positive test in respect of Patient F, no further Incident Management Team or infection control reporting action was taken by NHS Greater Glasgow and Clyde.
- 41. That NHS Greater Glasgow and Clyde do not accept that Patient F is a confirmed case of Cryptococcus Neoformans connected with the Queen Elizabeth University Hospital.

# Callouts by GP Environmental Services

42. The Inquiry Team has counted all call outs and quotations for works to GP Environmental Ltd to QEUH/RHC in respect of pigeons each month from January 2015 to October 2022 from the material supplied by GP Environmental Ltd and now contained in Bundle 24, Volume 1, Documents 1 to 204 and have plotted that data into the following chart:



RISK ASSESSMENT Description	rou sho	Call Type     Image: Call Type       Image: Call	works. If there are no tho can be Harmed	DI DI HUMM MINN o risks then leave this section blank Control Measures
FINDINGS		RECOMMENDATIONS		S TAKEN, DATE & SIGN
	rieved X-raj	This area is heary with fouling and polons are very active tere. I note recommend this area is deaned + Sunitised and that the area is proofer with bird repetimint pat to stop polons access mis men is	X	
Visit Number ( ) of ( ) Pesticides used (state active ingredient), Quantity use	ed	TECHNICIAN SHORT NAME TWACKIWNUN	MMARY PRINT NAME ALI	IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		SIGNED BY		



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.		Site Contact	Frank Maguire
Date	03.02.2020	Site Contact No.	
Email	Frank.McGuire	GP Surveyor	A Bryden

# <u>Ref – Significant Feral Pigeon Infestation at and around Maternity and RCH at the QEUH, Glasgow.</u>

Dear Frank,

Further to my recent site meeting with yourself I confirm our recommendations and price to provide a programme of works which will have a major affect on the existing pest bird population.

# A. Survey/Recommendations

A large population of feral pigeons are present at and around Maternity and RCH. The most obvious breeding site being the hollow beams and partially enclosed beams/ledges below the Helipad.

The s level of pigeon numbers are now posing a <u>Significant Health and Safety Issue</u> in many locations of the site involving walkways, plantrooms, ledges round the external structure of the Main Hospital Building, Maternity Block, RCH, etc and within site loading bays.

# **Control/Eradication Recommendation.**

To provide a cost-effective feral pigeon <u>reduction</u> and <u>control</u> solution GP Environmental recommend the implementation of a <u>pigeon trapping programme</u>. This Trapping programme would take place at various discrete/hidden roof locations across RCH and Maternity (approximately ten (10))

The programme involves the use of rectangular pigeon traps/cages in which pigeons enter to feed on a grain bait laid by a GPE Bird Control Technician. The birds enter through one way access points and become caged within the trap.

A GPE fully qualified pest control technician subsequently removes the trapped birds to humane dispatch and appropriate disposal.

The trapping programme would take place on a <u>daily</u> basis (Monday – Friday) over a <u>four (4) week</u> <u>period</u>. The first week would be pre-baiting, followed by another three (3) weeks consisting of two (2) weeks trapping and another one (1) week pre-baiting. All trapped feral pigeons would be humanely dispatched and disposed of in a discrete and appropriate way on a daily basis.

I. Week 1 Pre-baiting

- II. Week 2 Live Trapping Programme
- III. Week 3 Live Trapping Programme
- IV. Week 4 Pre-baiting/Live Trapping Programme

A daily report would be submitted detailing the number of trapped birds that were humanely dispatched from each of the site ten (10) cages.

After the last visit a Comprehensive Report would be collated detailing total numbers of bird humanely despatched and percentage of existing flock removed.

GP Environmental would expect to remove at least 80% of the feral pigeon population in this area during a normal trapping programme.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd

# **Scottish Hospitals Inquiry**

#### Statement of Additional Information Concerning Cases of Cryptococcus

The Scottish Hospitals Inquiry has received the following information regarding potential cases of Cryptococcus. This additional information has been provided to the Inquiry under a Request for Information that will not be published by the Inquiry having regard to the potential personal identifiable information contained therein.

<u>Please note that the additional information is additional to the cases narrated in the Statement of</u> <u>Uncontroversial Facts Concerning Cases of Cryptococcus.</u>

The Inquiry considers the following to be an accurate representation of the position:

#### Patient 1

1. That Patient 1 tested positive for Cryptococcus Neoformans at another hospital within Greater Glasgow and Clyde that is not the Queen Elizabeth University Hospital, having attended QEUH/ RHC as a patient, be it as a day patient, inpatient or for any other visit or stay as a patient, in the two-year period prior to them testing positive for Cryptococcus infection(s).

### Patient 2

- 2. That Patient 2 was a patient at Queen Elizabeth University Hospital in the first quarter of 2024 initially for approximately 4 days.
- 3. That Patient 2 was subsequently readmitted to Queen Elizabeth University Hospital.
- 4. That Patient 2 tested positive for Cryptococcus Neoformans by way of positive blood cultures and CFS. It was subsequently confirmed that yeasts taken from Patient 2 prior to positive bloody cultures and CFS, but not processed, were confirmed to be Cryptococcus Neoformans.
- 5. No Root Cause Analysis was carried out in respect of this case.

#### Patient 3

- 6. That Patient 3 was a patient at Queen Elizabeth University Hospital for approximately one month in early/mid 2024.
- 7. That Patient 3 was a patient at Queen Elizabeth University Hospital for one night in early 2024, and for approximately 9 days in 2023.
- 8. That Patient 3 tested positive for CFS Cryptococcal antigen in mid-2024. Patient was treated for Cryptococcal meningitis.
- 9. No Root Cause Analysis was carried out in respect of this case.

#### Patient 4

- 10. That Patient 4 was a patient at Queen Elizabeth University Hospital for a period of approximately two weeks and a separate period of approximately one month in 2023.
- 11. That Patient 4 was a patient at Queen Elizabeth University Hospital for two separate admissions for around two weeks each in 2024, prior to admission in the middle of 2024.
- 12. That Patient 4 tested positive for CFS Cryptococcal antigen in mid-2024. Positive yeasts were noted.
- 13. No Root Cause Analysis was carried out in respect of this case.

In respect of patients 2, 3 and 4, NHS GGC have advised that after detailed review by Infection Prevention and Control Doctors a decision was made that that none of the NIPCM chapter 3 reporting criteria were met for any of the cases and no further reporting action was taken.



SCOTTISH HOSPITALS INQUIRY Bundle of documents for Oral hearings commencing from 19 August 2024 in relation to the Queen Elizabeth University Hospital and the Royal Hospital for Children, Glasgow Bundle 24 - Documents referred to in the Expert Report by Allan Bennett regarding Cryptococcus, and Supporting Documentation Volume 2